LAPORAN PENCAPAIAN PIAGAM PELANGGAN BAGI PERMOHONAN IMPORT & EKSPORT

CAWANGAN KUALA LUMPUR BAGI BULAN NOVEMBER 2014

Aktiviti Utama Dalam Piagam Pelanggan	Bil. Permohonan		Permohonan Lulus		Permohonan Tolak		Permohonan Diproses				Workflow & Status		Slip Batal	Belum Cetak		% Capaian Piagam	
	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P = (G +H)/A x 100	Q =(I+J)/ B x 100
Produk	Kaunter	Online	Kaunter	Online	Kaunter	Online	Kaunter (7 Hari Bekerja)	Kaunter Reject (7 hari bekerja)	Online (5 Hari Bekerja)	Online Reject (5 hari bekerja)	Kaunter	Online	Bil.	Kaunter	Online	Kaunter	Online
IMPORT																	
Kenderaan Berkuota	8	7793	5	7440	0	313	4	3	6912	245	0	0	1	0	40	**88**	**92**
Ken. Luar Kuota	86	3416	76	3085	0	315	76	1	2973	292	0	0	0	0	16	**90**	**96**
Ken. Persendirian	87	0	71	0	0	0	59	8	0	0	4	0	5	0	0	**77**	**0**
Jentera & Alat Ganti		232	38	151	0	79	38	1	151	75	0	0		0	2		**97**
Prime Mover	39	0	0	0	0	0	0	0	0	0	0	0	0	0	0	**110**	**0**
Dump Truck		21	0	9	0	12	0	4	9	0	0	0		0	0		**43**
Hot Rolled		1093	4	826	0	267	4	0	718	40	0	0		0	0		**69**
Cold Rolled		359	0	297	0	43	0	0	277	27	0	0		0	19		**85**
Pipe and Tube		1253	17	900	0	352	17	0	765	113	0	0		0	8		**70**
Elec. Galvanised	31	636	6	468	0	153	6	0	422	15	0	0	16	0	15	**87**	**69**
Galvanised Iron		64	0	46	0	18	0	0	44	0	0	0		0	0		**69**
Strip		93	0	48	0	44	0	0	38	6	0	0		0	1		**47**
Besi Keluli		1	0	0	0	1	0	0	0	0	0	0		0	0		**0**
Gula	0	27	0	22	0	5	0	0	16	0	0	0	0	0	0	**0**	**59**
Tepung		45	0	29	0	13	0	1	0	1	0	0		0	3		**2**
Lain-lain Gula	39	72	3	53	0	13	3	1	52	1	0	0	0	0	6	**79**	**74**
Lain-lain		387	21	276	0	106	21	1	189	8	1	0		0	5		**51**
Dari Israel		357	4	327	0	25	4	0	217	0	0	0		0	5		**61**
JUMLAH	290	15849	245	13977	0	1759	232	20	12783	823	5	0	22	0	120	**87**	**86**

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Produk	Kaunter	Online	Kaunter	Online	Kaunter	Online	Kaunter (7 Hari Bekerja)	Kaunter Reject (7 hari bekerja)	Online (5 Hari Bekerja)	Online Reject (5 hari bekerja)	Kaunter	Online	Bil.	Kaunter	Online	Kaunter	Online
EKSPORT																	
Besi Keluli (Long Product)		0	0		0	0	0	0	0	0	0	0		0	0		**0**
Scrap		78	0	76	0	2	0	0	0	0	0	0		0	0		**0**
Susu		0	0		0	0	0	0	0	0	0	0		0	0		**0**
Gula	0	104	0	91	0	13	0	0	0	0	0	0	0	0	0	**0**	**0**
Lain-lain Gula		0	0		0	0	0	0	0	0	0	0		0	0		**0**
Lain-lain		40	0	25	0	15	0	0	0	0	0	0		0	0		**0**
Israel		75	0	39	0	36	0	0	0	0	0	0		0	0		**0**
JUMLAH	0	297	0	231	0	66	0	0	0	0	0	0	0	0	0	**0**	**0**